Zaida's Lodges Comfortable & Pleasant

BOOKING CONFIRMATION AGREEMENT

Dec Rooms: ..... **2016** (Refer to Itinerary) Agent: Zaida's Lodge.....

Booking of x Double room(s) 2 adults/room. Rate: R .00/day

Dates: Check-in: Check out:

Whereas I, the undersigned, whose details appear below, hereby confirm my booking for the room(s).

Name_____ _____Surname_____ _____

ID#_____DOB_____

Passport #_____Exp Date_____Gender_____

Address_____

_____ Email _____

Telephone_____Cellphone_____

Amount Due: _____ _____Deposit: _____

Credit Card Details – Mastercard ( ) Visa Card ( ) *3% charge*

Name_____

CC #_____Expiry Date_____CCV_____

General Terms & Conditions

1.All deposits (50%) must be paid on confirmation of booking. **2**. Check in time is 13.00 and check out time is 11.00. **3**. Full payment on arrival. **4** Should the guest(s) decide to deviate from the itinerary at any time, they do so at their own risk and cost. Zaida's Lodge shall not be held responsible for any injury, inconvenience, costs or losses suffered as a result of this action.**5**. **TRAVEL INSURANCE**: Travel insurance is not included but can be arranged on request. Please ask your agent for a quote. **INDEMNITY:** 1. The Traveler, when signing below, hereby indemnifies Zaida's Lodge, its Agents, and Employees from any liabilities arising from illness or injury and/or damage or loss to self or property at any time during your stay**. 2**. Hiring or renting of any type of vehicle – bicycle, motor car, motorbike or scooter – for personal use during your stay is done so at own cost and risk. **CANCELLATION: 1**. The details of the booking is as per the appropriate itinerary and the General Tour Conditions. **2**. A cancellation fee of R500 is payable when cancelling a confirmed booking outside of Peak Periods (February to October). **3**. No refunds on deposits for bookings during the Peak Periods. **4**.Confirmed bookings cancelled 90 days before occupation shall receive full refund on deposits paid less R450. 5. Cancellations received 60 days before arrival will receive 70% refund and 30 days received 50% refund. No refund for cancellations of paid up bookings or deposits, received on day of arrival as well as cancellations received up to 3 days before arrival.

GENERAL DECLARATION AND INDEMNIFICATION

Whereas I,.....the undersigned, have been informed by .....

Whereby I confirm that I have been made aware of the factual information regarding this booking & I accept & understand the above terms.

Thus agreed at.....dated on the.....day of 2013

Client Sign:.....Sign Agent.....

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